

MIDWEST

FLOORING RETURN POLICY

Effective 5/21/2019

Only stock items may be returned within 60 days of invoice date. Restocking fee is 25% of the invoiced amount of the product being returned with a minimum \$60 restock fee. Credit is subject to inspection and count when received into our warehouse. Credit will be processed within 7 working days. C.O.D / Special Order items may not be returned.

Hardwood, Laminate, LVT, Rigid : 1 Pallet Max

Only stocking items may be returned.

Discontinued / Special Order / Non-Stock items **may not** be returned.

Full / Unopened / Undamaged cartons only.

Porcelain Tile : 1 Pallet Max

Only stocking items may be returned. Must be 10 cartons or more of the same dye lot.

Discontinued / Special Order / Non-Stock items **may not** be returned.

Full / Unopened / Undamaged cartons only.

Rubber Base :

Only stocking Rubber Base colors may be returned.

Discontinued / Special Order / Non-Stock items **may not** be returned.

Full / Unopened / Undamaged cartons only.

NON-RETURNABLE ITEMS:

**COMMERCIAL PRODUCTS, RESIDENTIAL SHEET VINYL, ADHESIVES,
CARPET CUSHION, AND MOLDINGS.**

PLEASE CONTACT YOUR MIDWEST SALES REPRESENTATIVE FOR FURTHER INFORMATION.

(800) 666-4028

www.midwest1938.com